

JEN CHAN

WEB DEVELOPER
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Creative developer going on 3 years of experience in the tech space; 1 year at an agency, another at 2 software companies. Prior to tech, I've had 3 years of teaching experience in art academia where I focused on digital literacy and internet art.

My interest in the artistic uses of technology drives me to learn new tools and seek feedback. I'm also an internationally exhibited artist with extensive freelance experience with content production, design, copy-editing, video editing, domain management since 2012.

WORK EXPERIENCE

- 2019 Software Engineer**
CapIntel Built reusable UI components with Sass, React, Typescript and ES6 from Zeplin designs. Led stakeholder interviews for user research. Ran user testing sessions on design prototypes. Created low-maintenance solution for tracking feature requests and user feedback from Canny.io and JIRA on AirTable
- 2018 Web Developer, Project Lead**
Eastern Bloc Led team of 3 to research and develop sound sampler app for cats. Launched tiddl on App Store. Made [website](#) with Vue, Express, Axios, Sheets API.
- 2018 Support Engineer**
ReCollect Tech support for 300 clients and their end users. Bug triage & reproduction on SauceLabs, LogDNA, Pivotal Tracker. Dev environment: Docker, tmux, vim. Generated metric reports with PostgreSQL. Form integration with SeeClickFix API. GIS data imports with FME Workbench. Wrote documentation that onboarded 5 team members. Improved FreshDesk ticketing tool with JS, reducing account lookup steps by half.
- 2018 App Development Consultant**
Trinity Square Video Worked with 2 developers to research & test different VR libraries. Created a web and mobile app gallery of VR artwork that doesn't require a headset to view. Launched [V/Art Projects](#) on iOS and Android. Provided artists with tech support for adapting artwork to EEVO and JanusVR platforms.
- 2017-18 Designer-Developer**
IOTA Directed photography, planned UX consultation, Design and developed [importantmen.com](#) with Sengrid API, MongoDb, Node, Express, Heroku
- 2016-17 Front End Developer**
Mirum Built and tested emails on 40 clients and browsers, quality-tested email automation tool. Wrote documentation for web accessibility (a11y) standards. Led client briefings for product requirements, advised on scope and QA spec.
- 2013-15 Lecturer**
School of the Art Institute Chicago Classes: "Wired I" and "Wired II" for creative coding classes with HTML, CSS, Git, JS, Processing, Glitch art, gif making, three.js

EDUCATION

- May-Jun. 2016
Brainstation
Web Development Diploma
- 2010-2013
Syracuse Univeristy
MFA Art Video
- 2006-2010
University of Toronto
Mississauga
BA Communications Culture
Infomation Technology
- 2006-2010
Sheridan College
Diploma in Studio Art
Diploma in Digital Culture

TECHNICAL SKILLS

PRODUCTION EXPERIENCE

HTML, CSS, SASS, Javascript (ES5, ES6), React, Redux, Typescript, Express, Node, Git, Bitbucket, JIRA, Agile/Kanban methodology

WORKING KNOWLEDGE

Command Line, PostgreSQL, MongoDB, REST API, VueJS, Angular 1.x, AWS storage, Heroku, NearlyFreeSpeech, Rollbar, LogDNA, Vim

TOOLS AND SOFTWARE

CREATIVE

Photoshop, Illustrator, InDesign, Premiere Pro, InVision

DEV ENVIRONMENT

MacOS, Sourcetree, npm, Terminal, Postman, MongoHub, mLab, Chrome DevTools, Visual Studio Code

AFFILIATIONS

Studio Manager, Brandscape, 2018-Present
Rails Girls Toronto Git workshop, 2018
DEV.TO mentor and contributor 2017-Present
Developer, Civic Tech Toronto: thecarded.ca, 2016-18
Wikipedia editor, 2013-present
Girl Develop It Chicago workshops, 2015

RECOGNITION

[Globe and Mail](#), [Wikipedia](#), [Toronto Star](#), [HyperAllergic](#),

REFERENCES

JAMES ROCKWOOD
CapIntel / Founder
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LUKE CLOSS
ReCollect / Co-Founder
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